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Care and Maintenance

UPKEEP OF MOVING PARTS

The regular maintenance and lubrication of your windows' moving parts will help prolong their lives. In general, all moving part contact points should be lubricated with a drop of lubricant in the spring and fall.

Dust, sand, and dirt accumulate in window recesses and guides and must be regularly cleaned out to ensure the whole unit continues to work smoothly. You may wish to pay special attention to windows exposed to extreme winds or located close to ground level.

Do not paint metal parts or weather-stripping as this could affect the operation of your windows and make them less effective.

GENERAL RECOMMENDATIONS

1. Use a silicon lubricant. Keep such products out of reach of children at all times.
2. Be sure to protect your clothing, hands, and eyes.
3. Do not loosen screws or nuts or disassemble hardware for lubrication purposes. Doing so is not necessary and may invalidate the warranty.

CARING FOR VINYL SURFACES

Vinyl is easy to clean and can keep its luster indefinitely. A little dishwashing soap in water is usually sufficient to remove dust, pollution, and most accidental markings. This will keep vinyl surfaces looking beautiful. Be sure to use gentle, non-abrasive cleaning products. For harder-to-remove dust, or marks caused by pencil, grease, tar, lipstick, etc., use non-abrasive sink and counter cleaning creams. You may also use specialized products for cleaning vinyl surfaces in vehicles. **DO NOT USE SOLVENTS OR STRIPPING COMPOUNDS.**

Certain products like felt-tip pens can mark vinyl permanently. If this happens, it is better to replace the affected part. You may also lightly scrape or sand the surface – *a delicate procedure you should entrust to a window and door professional or contractor* – but this causes the material to lose its luster.

TAKE PRECAUTIONS

When using a cleaner other than soapy water, be sure to wear adequate protective gear to protect your skin and eyes.

Cover all parts of the window or door you do not intend to clean.